

On your first order with Mineral Hygienics, The starter kits are backed with a 45-day money-back guarantee. Exchanges will be made on all on all additional orders. We firmly believe that we have the best cosmetics available. Salons and Makeup Artists around the world prefer our mineral cosmetics over every other manufacturer. Try our products and if you're not completely satisfied with the results, simply return them for a complete refund of the purchase price (less shipping and handling).

**To make an exchange:** Fill out the form and send in your items. You do not need an RMA #.

**To make a return:** Send an email requesting an RMA #. After you have an RMA #, place your items in a box with your original invoice, this form, and mail it to us. We suggest that you get a tracking number to ensure proof of delivery. We can't give a refund for your items if your package is lost by your shipping carrier. **PLEASE TIGHTEN THE COVER ON THE JAR TO PREVENT SPILLS!**

Please allow 1-2 billing cycles from the day you return your package for your account to be credited.

All returns and exchanges should be shipped to:

Mineral Hygienics - Returns

511 Bailey Ave

New Hampton, IA 50659

**MAKE SURE TO TIGHTEN YOUR  
MINERAL JARS SO THEY DO NOT  
COME LOOSE DURING SHIPMENT!**

**Fill out this form and include with your original invoice.**

NAME: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

BILLING

ADDRESS: \_\_\_\_\_

(if different)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Returns

RMA#

List what you are returning.


## Exchanges

If you would like to exchange an item for a different product, please list the new items wanted below.

☐ Check this box for assistance in finding a replacement product.


Reason for your return. Please give details.